# **Cars Need** Services.

Our Service Plan covers the regular servicing needs of your vehicle as per the manufacturer's guidelines. It includes essential services like oil changes, filter replacements, fluid top-ups, and general inspections to keep your vehicle running smoothly and efficiently.

With our Service Plan, you ensure your vehicle's performance, maintain its resale value, and avoid unexpected servicing costs, all while keeping your vehicle in optimal condition.



































## All of our service plans are accepted at dealerships and repair facilities throughout South Africa.

Please refer to the claims section of your contract for the necessary steps in the event of a claim.

### Service plans may only be used in South Africa

### **Veritas Global Protection South Africa**

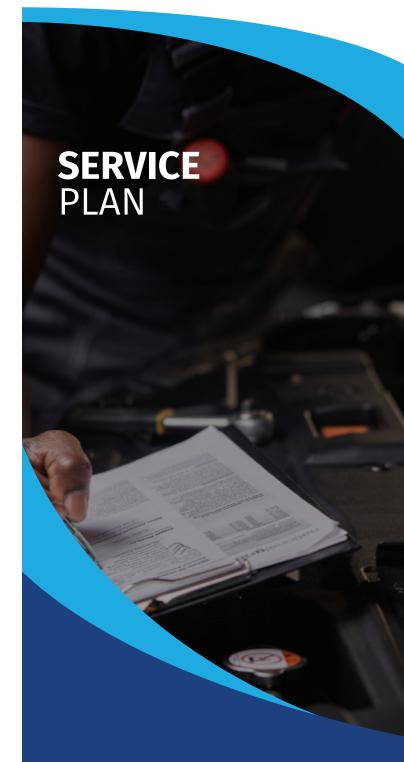
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# **Major Components** Overview >

#### Air filter element

he air filter element will protect your engine's air intake from unwanted particles going into the engine and damaging its moving parts, which will cause unnecessary wear-and-tear.

### Brake and clutch fluid

When the brake and clutch fluid of your car becomes old it loses its viscosity, which can cause clutch or brake failure. The older the fluid gets, the less it lubricates the necessary part, which can lead to damage on the clutch and brakes.

Your cambelt has a specific lifespan and needs to be replaced at specific intervals. The cambelt constantly moves and may become cracked or brittle over time. It keeps the engine in sync. If not maintained, it could lead to bent valves which are costly to replace.

Your radiator keeps your car at a working temperature which is part of the cooling system, and the coolant prevents rust and corrosion inside the cooling system. Corrosion can cause the water pump to fail, and rust can block the radiator, which will lead to overheating. Coolant prevents this.

## Diesel filter

The diesel filter protects your fuel line from particles that can contaminate it and cause unnecessary

#### Differential fluid

Transmission fluid retains its lubrication effectiveness for a specific amount of time and needs to be changed at specific intervals. It lubricates your gearbox which is essential, otherwise wear-and-tear will happen quicker. Your gears can start grating and you may have to replace the gearbox.

### **Engine oil**

The engine oil needs to be changed at specific intervals. The older your car's oil gets, the less lubrication the moving parts have. Engine oil prevents the premature failure and wear on the

The fan belt drives an array of items within the engine like the alternator, power steering, or air-conditioner. If the accessory belt breaks, your car can overheat, have no power steering, or there could be no oil pressure to the engine. This can cause your engine to seize completely.

The fuel filter protects your fuel line from particles that can contaminate it and cause unnecessary

The oil filter ensures only clean oil goes through your engine, which is necessary for the optimal functioning of your vehicle.

### Pollen filter element

The pollen filter prohibits unwanted particles like dust from entering the cabin of your car. It keeps the air clean for your optimal health.

### Spark plugs

Over time, the spark from your spark plug starts to burn away. This causes misfires, which increases fuel consumption. It is necessary to replace them for optimal power for your car and to keep fuel

Sump plug gasket
Engine oil is kept intact by the sump plug gasket. If the washer from the gasket gets worn out, the engine can lose oil and lead to engine failure. It is necessary to replace the sump plug gasket at the

### Tensioners and pulleys

The tensioner keeps tension on your car's cambelt when it stretches and moves. It is needed for your car's belts to function optimally. If it's not maintained, it could lead to engine failure. Only if specified by the OEM service summary

#### **Transmission fluid**

Transmission fluid retains its lubrication effectiveness for a specific amount of time and needs to be changed at specific intervals. It lubricates your gearbox, which is essential; otherwise, wear-and-tear will happen quicker. Your gears can start grating, and you may have to replace the gearbox.

#### Workshop consumables

The workshop consumables like the tissue paper and cleaning materials used during the servicing of your car are covered.



Covers the following serviceable items

